

# Automated Waste Collection Services

## Town of Fremont to begin new program for automated residential refuse collection

The Week of July 1st Waste Management will begin the automated collection of solid waste in the Town of Fremont. The distribution of carts will occur on the week of June 23rd. We are pleased to provide this flyer as a reminder and we have also included some additional information to make this transition convenient to our customers. Please read this flyer carefully.

### WHAT IS AUTOMATED COLLECTION?

Each home will be furnished with a special refuse container, which the resident rolls to the end of the driveway on collection day. The refuse truck, equipped with a lifting mechanism on the curbside, will lift, empty and return the cart to the same location. The operator never has to leave the cab, but controls the entire operation from his/her seat. The entire process takes about 10 seconds to complete. After collection, the resident rolls the durable, weather resistant container back to either its indoor or outdoor storage place.

### WILL COLLECTION DAYS CHANGE?

**YES – In order to best serve the entire community collections will move to a Thursday and Friday collection. All Wednesday collections will move to Friday and Thursdays will remain unchanged.**

### WHAT ARE THE BENEFITS OF THE AUTOMATED COLLECTION?

- Increased recycling! !!!!!
- Automated collection provides an excellent opportunity for improved recycling.
- By having a defined space for trash collection residents will find new and improved ways to reduce the amount of solid waste and this means more recycling.
- Recycling will continue to be collected in two separate streams as follows:

#### Commingled: Placed in Town Recycling Bin

- Glass Bottles and Jars
- Plastic Bottles and Containers (#1 and #2)
- Aluminum and Tin Cans
- Rinsed clean and caps removed

#### Paper and Cardboard: Bundled or Put in Paper Bag and Placed on Top of the Recycling Bin

- Cardboard boxes
- White and Colored Paper
- Newspapers and Magazines
- Junk Mail
- Is it Clean? Does it Tear? Then Recycle it!!!

Not only will this new method of collection boost recycling but it will also help to limit the amount of solid waste tonnage deposited at the landfill, therefore reducing disposal costs for the town.

You may find more information on the town's website regarding the recycling program such as how to obtain recycling bins and more tips on recycling.

### WHEN WILL I RECEIVE THE NEW CONTAINER?

- Waste Management will begin distribution of carts during the week of June 23rd, carts will be delivered on or about your normal collection day.
- Collection with carts will not begin until July 3rd.
- Due to the July 4th Holiday Friday collections will begin on Saturday July 5th.



64-gallon container

### HOW WILL THE PROGRAM WORK?

- All residents will receive one 64-gallon container at the end of June, in preparation for a July 1 start date.
- Each container will be assigned to a single household address and will have an imprinted serial number for identification purposes. The cart remains the property of the contractor and will be maintained and replaced at no cost to the resident except for damage due to negligence or abuse. Residents will be required to pay for replacement of any container if the damage is due to their negligence or abuse. **PLEASE DO NOT TAKE THE CONTAINER WITH YOU WHEN YOU MOVE.**
- By 6:30 am on your normally scheduled day for refuse collection, place all bagged refuse in the automated wheeled cart and place the cart no more than 3 feet away from the curb, road edge and at least 5 feet away from other containers (recycling bins) or structures (mailboxes etc.). Only refuse placed in the automated wheeled cart will be collected. No material left outside the cart will be collected.
- The truck's lifting arm needs 5 feet on either side of the rolling cart to wrap around the container. Do not place carts behind parked cars or other obstructions. The automated truck-lifting arm is not able to reach behind trees or other objects.
- Place the cart away from low phone or electrical wires, low hanging tree branches or other overhead obstructions. A twelve foot vertical clearance is necessary for the truck's lifting arm to elevate the cart. All refuse must fit in the container so that the lid is closed. No material may be sticking out of the container.



Proper placement of your cart

- Be sure the arrows on the lid are pointing towards the street and the hinges face away from the street. This allows the lid to open fully when the cart is tipped over above the truck bay. If the hinge faces the wrong way, the lid or hinges may be damaged.

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### Savings on Your Next Home Improvement Project

Use this Coupon to receive one free container delivery when purchasing WM Temporary Waste Services (up to a \$125.00 value)

- Remodeling projects
- Roof repairs
- Residential cleanups

Waste Management of New Hampshire/Maine - Call 800-847-5303





**Town of Fremont**  
**P.O. Box 120**  
**Fremont, NH 03044**

**UPDATED INFORMATION  
ON CHANGES IN SOLID  
WASTE COLLECTION  
INCLUDING SCHEDULE  
FOR DISTRIBUTION OF  
CARTS AND NEW  
COLLECTION DAYS.  
PLEASE READ!!!**

- Recyclables will continue to be collected on your regular collection day when placed out in proper bins, please keep in mind that all Wednesday collections have been moved to Friday this includes recycling. Please keep your recycling bins at least 5 feet from your trash cart.
- Bulk Waste/White Goods - Residents may contact Waste Management at 1-800-847-5303 to schedule a collection for larger items including furniture and appliances. A separate fee is required for special collections. The Town of Fremont also sponsors several bulk item drop off days, and you may contact the town or visit the website for upcoming dates.

### **Frequently Asked Questions**

#### **WHAT KIND OF REFUSE MAYBE PUT OUT IN THE NEW CONTAINERS?**

All regular household refuse can be placed in the containers provided. Residents are responsible for keeping their containers clean. Items that **CANNOT BE PLACED IN THE CONTAINER** INCLUDE:

- Dirt, sod, concrete or rock
- Construction/demolition debris
- Recyclables
- Household hazardous waste, animal wastes
- Hot ashes or flammable materials such as oil, gas or paint
- Leaves and Grass Clippings (per NH, DES)

#### **DO I HAVE TO BAG MY TRASH?**

**YES**, residents should bag their refuse prior to placement in the container to keep the container clean and sanitary, and to help prevent litter on windy days.

#### **I'M CLEANING OUT THE GARAGE AND HAVE A LOT OF REFUSE TO GET RID OF RIGHT AWAY. WHERE CAN I DISPOSE OF IT?**

The automated refuse collection program is not intended to provide this type of service. The resident must be responsible for the disposal. For larger projects Waste Management can also provide temporary containers of varying sizes for your needs (You will find a coupon for these services included in this flyer).

#### **MAY I CONTINUE TO USE MY OLD CANS?**

The new automated truck will pick up **ONLY** the new containers; your old refuse cans may not be used to put out refuse for regular weekly collection.

#### **WHAT ABOUT STREET PARKING ON COLLECTON DAY?**

So that the collection truck can easily approach the container, we ask that you do not park at the curb on collection days.

#### **WHAT IF MY CONTAINER IS STOLEN OR DAMAGED?**

Each household will receive one specialized container when the new system begins. You are responsible for the security of the container. In the event of damage caused by the contractor or normal wear, Waste Management will replace the container free of charge. Damages resulting from negligence or abuse by the resident will be the responsibility of the resident.

#### **HOW DO I MAINTAIN MY CART?**

Your cart is made of durable plastic and should provide you with years of maintenance free use. Should a problem occur (broken lid or wheel) you may contact Waste Management at 1-800-847-5303 to schedule a repair. From time to time you can use a simple household cleaner or soap and simply rinse the container out with a hose.

#### **WHAT HAPPENS WHEN I MOVE?**

You must leave your container for the use of the new owner. Containers remain the property of the contractor and are assigned to each street address by means of a unique serial number imprinted on each container.

#### **WILL WE STILL HAVE CURBSIDE RECYCLING SERVICES?**

Absolutely! All residents are urged to recycle all materials collected under our curbside recycling program. Recyclables will continue to be collected every week on your regular collection day.

#### **I HAVE QUESTIONS THAT ARE NOT ANSWERED IN THIS LETTER. WHO DO I CONTACT?**

You may contact Waste Management at 1-800-847-5303 or you may visit [www.wmnhme.com](http://www.wmnhme.com). You may also visit the Town of Fremont's website at [www.fremont.nh.gov](http://www.fremont.nh.gov) and look under the Recycling page for up-to-date information in the Town Newsletter.

